



TSYS EnsureBillSM

Update Customer Card Data to Keep Recurring Payments Coming



Recurring payments are the lifeblood of many businesses. No matter the billing cycle, the convenience of recurring payments offers predictability, steady cash flow and satisfied customers. Until the data changes.

Whether from reissued, cancelled or stolen cards, data changes can be a challenge to track and update.

Businesses that don't maintain up-to-date records may pay the price with lost revenue, declines, and unhappy customers.

To meet the challenge, TSYS Merchant Solutions offers TSYS EnsureBillSM, an account updater service that refreshes card numbers, expiration dates and other account data. Information is securely updated, ensuring that only the latest data is used during each billing cycle and the entire process is transparent. This can result in increased revenue and efficiency for the business owner, and uninterrupted service for customers.

How it works



1. Business sends card data to TSYS EnsureBill
2. Card data is sorted and matched to an internal database
3. Unmatched card data is routed to card brands for updating
4. Updated, corrected records are returned to the business

Data change happens

Card data changes due to a myriad of situations:

- Expiration date changes
- Issuer brand change
- Portfolio sales
- Card upgrades
- Reissued cards due to data breaches or fraud
- Lost or stolen cards
- Closed account status

Enjoy the benefits

TSYS EnsureBill helps:

- Updates can be made as part of the authorization process, saving you time and resources
- Increase cash flow by reducing declines and card processing fees
- Increase customer satisfaction through fewer service interruptions and data updates that do not require hassling card holders
- Improve operating efficiency by providing automatic updates for Visa[®], MasterCard[®], and Discover[®] accounts

The easy choice

Working behind the scenes, TSYS EnsureBill automates the card update process for businesses, ensuring that data on hand is current and that payments process successfully.

Given the alternative - risk, hassles and lost revenue - TSYS EnsureBill offers an easy way to keep data current, and customers happy.

WHO WE ARE

TSYS Merchant Solutions is a leading payment processor with more than 30 years of experience providing first-rate service and comprehensive end-to-end payment solutions to businesses accepting payments across North America. Our dedicated, experienced team of industry professionals provides innovative card-acceptance solutions and unparalleled customer service every day to meet the long-term needs of our customers.

TSYS Merchant Solutions is a wholly owned subsidiary of TSYS[®] (NYSE: TSS). TSYS delivers advanced technology and enhanced value to many of the world's leading companies, making it possible for hundreds of millions of consumers to use their credit, debit, commercial, private-label, prepaid and chip cards safely and securely.

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